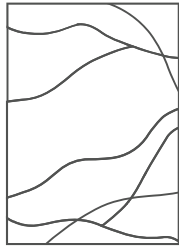




**COVID-19
SUPPORT SERVICE**



**THE
BARONS
RESIDENCE**

STUDENT HOUSING • MANAGED BY U-WORLD

COVID-19 SUPPORT SERVICES

We are ahead in safeguarding our residents and our ecosystem in relation to COVID-19.

Your safety is important for us!

We established the **COVID-19** protocol, including temperature control at the entrance and exit of the building, as well as total space cleaning. The layout of shared rooms obeys the rules for distance between residents recommended by DGS.

We provide conditions for 14-day isolation and a series of reinforced building protections for our residents.

Our team ensures the monitoring of the resident who may present symptoms to the isolation space, providing the necessary assistance and immediately contacting the National Health Service and the parents.

These initiatives will always be updated according to the pandemic evolution. We provide extra security in our building to support our students on a dedicated basis and offer extra peace of mind.

We are very proud to be a residence with the “Clean & Safe” seal and to offer the most extensive set of support and security services. In addition, we have established a protocol with health entities that will provide auxiliary support in an alert situation. We have implemented frequent cleaning of all common spaces, additional hygiene and well-being staff to help with cleaning needs, availability of hand sanitizers and implementation of professional cleaning services in common areas as well as rules for the use of spaces to avoid high traffic and ensure the safety of residents.

The Baron’s Residence COVID-19 Support Services are specialized:



EXTENSIVE CLEAN SERVICE



SPECIALIZED TEAM



MEASURES SAFETY +



ISOLATION PROTOCOL



SAFE EVENT PROGRAMS



INFORMATION ABOUT THE BEST PRACTICES

EXTENSIVE CLEAN SERVICE

Our cleaning and sanitation team has implemented extra measures:



CLEANING COMMON
AREAS WITH
DISINFECTANT REGULARLY



IMPLEMENTATION OF
DEEP CLEANING IN
VERY BUSY AREAS AND
CONTACT AREAS



DISINFECTANT
DISPENSERS
EVERYWHERE

SPECIALIZED TEAM

We have a specialized team that internally ensures a range of functions with extensive experience and knowledge, including:



FIRST
AID



PSYCHOLOGICAL
SUPPORT



CRITICAL INCIDENTES
MANAGEMENT

MEASURES SAFETY +

As additional measures and to monitor who enters our building, we have implemented extra security measures to filter students as they arrive, ensuring that they are residents.

INFORMATION ABOUT THE BEST PRACTICES

In these times of change and adaptation, we know that it can be difficult to keep up to date with the latest and correct information. We will keep our residents updated daily on the current pandemic situation, prevention and social changes that have occurred, as indicated by the General Health Directorate and the Portuguese Government.

SAFE EVENT PROGRAMS

We are prepared and adapted to the new type of events. From online programming, with enriching and exclusive content to physical events, with the recommended capacity and complying with all safety standards.

ISOLATION PROTOCOL

The residence is fully equipped to accommodate students in need of isolation. Students will have at their disposal all the necessary services that guarantee their well-being and must follow the following protocol:

- Stay in the room and do not use the common areas;
- You must not attend public places, in particular university or work;
- Visitors will not be allowed to enter the building and the room;
- Our team will assist with the delivery of online purchases;
- If you need to wash clothes, we provide a weekly collection service;
- If you need to dispose of garbage, we will provide a collection service;
- If you have to leave the room, for medical assistance, our team will pre-organize that departure ensuring all necessary care.

At the disposal of the insulation:

- A specialized team;
- Hygiene kits;
- Verification of the resident's well-being;
- Delivery services;
- Meals provided in the room;
- Entertainment activities so that the resident is busy and stimulated;

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Rua do Barão de Nova Sintra 434, 4300-258 Porto

THE BARON'S RESIDENCE
@thebaronsresidence

